Kibbi Technologies is pleased to announce a significant collaboration with the **Toronto North Local Immigration Partnership (TNLIP)** to enhance the **NewTO** app. This initiative aims to simplify the process for newcomers and the broader settlement sector, making it easier to find, access, and refer essential social services for new residents.

Leveraging Kibbi's expertise in workforce development technology, the NewTO app now features significant enhancements.

1. Service Categorization and Mapping:

* The app organizes a wide range of services into categories relevant to newcomers, such as housing, employment, health care, education, legal aid, and more.
* It includes a mapping feature that displays these services based on the user’s current location, making it easier for them to find nearby resources.

2. Contact Management:

* The app allows users to save service contacts directly to their phone’s contact list as well as on the NewTO app, streamlining communication and making it easier to reach out to service providers.

3. Access to Service Websites:

* Users can visit the websites of various services directly through the app, providing them with more information and the ability to access online resources.

4. Comprehensive Information:

* The app serves as a comprehensive guide, offering detailed information about the available services in the city. This helps newcomers understand what resources are available and how to access them.

**Collaboration with 211**

With the support of 211, the NewTO app is able to access a wide range of data on local community, social, government, and health services. This collaboration streamlines the categorization of services within the app, ensuring accurate and up-to-date information that provides newcomers with a trustworthy source.

**Launch**

JVS Toronto, the lead team behind the NewTO app is enthusiastic about its potential to significantly improve the settlement experience for newcomers in Toronto by providing easy access to crucial services and information. This app represents a significant step forward in utilizing technology to support the settlement sector and improve the overall experience for newcomers to the city.

"*The team at Kibbi Technologies has been a dream to work with. In less than a month, they brought our app to a level of functionality and design that we could not have imagined. My team and I were just blown away by Kibbi's ability to grasp and execute on our needs in record time. We know that this app will fill a big gap in the needs of service providers and newcomers in Toronto alike and we can't wait to share it with them*." Srna Stambuk, JVS Toronto - Manager, Toronto NorthLIP.

Interested in connecting to explore how technology can enhance service delivery? We'd be happy to meet up.

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