



**YWCA JUMP** is an exciting program for newcomer women, girls and gender-diverse people over the age of 13, who are permanent residents, convention refugees or live-in caregivers with temporary work permits. *(Must provide documentation of record of landing.)*

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416.964.3883 | [ywca-toronto.org/jump](http://ywca-toronto.org/jump) |     

## UNDERSTANDING WORKPLACE CULTURE: *Keys to Success in the Canadian workplace*



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[WWW.FORBES.COM](http://WWW.FORBES.COM)

**September 20, 2023 | 10 – 11:30a.m.**

*Live on Zoom.* [Click here](#) to register.

*To comply with Public Health directives and preserve the safety of clients and staff, we will be offering a combination of online, in-person and blended learning programs. Staff remains available to serve you via phone, video-conferencing or email.*

*\*Please note: due to funding criteria, we are unable to serve Canadian Citizens and Refugee Claimants at this time.*

For newcomers to Canada, the job search process is not the only thing to focus on, the next step is figuring out how to be successful in your new workplace once you land the job. Understanding Canadian workplace culture is one of the keys to your success.

Join YWCA JUMP Etobicoke for this informative webinar and learn how to communicate, behave and interact with coworkers and discover the general norms of the workplace.

Topics covered include:

- Defining culture and how it influences the workplace
- Communication and interaction
- Values such as individualism, equality and punctuality
- Your appearance and typical boundaries between coworkers and informality

*For more information, please contact us at 416.964.3883 or [jumpetobicoke@ywca-toronto.org](mailto:jumpetobicoke@ywca-toronto.org)*



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